

BUSINESS PLAN SOFTGENIUS NV V1.0

Company Overview

Business Summary and History

Softgenius NV (hereinafter referred to as 'Softgenius') is a company strategically incorporated under the laws of Curacao, with the primary objective of establishing a remote betting business under a Curacao Licence. The founders of Softgenius have extensive experience in the iGaming industry and have identified a market niche for a customer-focused remote betting platform that emphasizes creating a unique and extraordinary brand in the Curacao ecosystem.

To achieve its goals, Softgenius will apply for a B2C gaming license from the Curacao Gaming Authority (Curacao), which will cover Type 1 Vertical. The company will focus on offering its services in several targeted markets in the EU, with plans for expansion as the business grows. By positioning itself as a reputable Curacao brand, Softgenius aims to distinguish itself from competitors and build lasting relationships with its customers.

Vision and Objectives of the Company

Softgenius's vision is to become a leading provider of remote betting services within the European Union by offering a customer-oriented platform that caters to recreational bettors. The company aims to create a user-friendly platform with a wide range of betting options and a focus on excellent customer service.

The primary objectives of Softgenius include:

Obtaining a remote gaming license from Curacao, ensuring a high level of integrity, player protection, and adherence to best practices in the iGaming industry.

Developing a comprehensive and user-friendly betting platform that caters to the needs of recreational bettors while promoting responsible gaming and fostering a sense of community.

Establishing a strong market presence in the targeted EU markets within the initial years of

operation by leveraging innovative marketing strategies and forging strategic partnerships with affiliates, influencers, and other industry stakeholders.

Expanding into additional markets and continuously improving the platform based on user feedback and industry trends, demonstrating Softgenius's commitment to staying at the forefront of technological advancements and providing a superior gaming experience.

Why Curacao?

Curacao is an attractive jurisdiction for iGaming companies for several reasons: Curacao was one of the first countries to regulate iGaming, and it has a well-established regulatory framework in place that ensures a fair and transparent environment for operators and players alike.

The country has a strong reputation in the iGaming industry, which will lend credibility to Softgenius's operations and facilitate smooth entry into European markets.

Curacao offers excellent hosting infrastructure, which is beneficial for the company's operations in terms of performance, security, and compliance with data protection regulations.

Proposed Company Structure

Softgenius's company structure will consist of key management personnel, including:

CEO

Gaming operations

Legal Affairs

Data Protection

Compliance

Technology

AML & CFT

Additionally, the company will employ a Customer Support team, a Finance team, and a Compliance team to ensure the smooth functioning of daily operations. Each

department

will work collaboratively to promote the Softgenius brand, enhance customer satisfaction, and maintain compliance with all relevant regulations.

2.0 Product Description

Softgenius will offer a diverse range of betting options, including:

Casino games: The platform will feature a wide variety of casino games, including slots, table games, and live dealer games from reputable game providers such as NetEnt, Microgaming, and Evolution Gaming. Softgenius will continuously evaluate its game offerings and add new titles to ensure a fresh and engaging experience for players. Additionally, the company will employ rigorous testing and quality assurance processes to guarantee fair and enjoyable gameplay for users.

Live betting: Users will have the opportunity to place bets on live events, providing an engaging and dynamic betting experience. Softgenius will invest in advanced technology and infrastructure to ensure that live betting is seamless, with real-time updates and accurate odds. The company will also explore opportunities to integrate live streaming of events to enhance the overall user experience.

3.0 Technologies and Nature of Games to be offered:

Softgenius has developed its platform based on the Omega System, offering a robust and flexible foundation for its operations. All software rights, development, and IP rights belong to Softgenius and their respective partners. The entire system is managed and maintained by the company, ensuring a high level of security, reliability, and scalability.

The equipment used by Softgenius for its operations is hosted at Microsoft Azure data centers, with real-time replication set up in Curacao on Softgenius servers. This ensures optimal performance, redundancy, and data protection while also complying with relevant data protection regulations. Softgenius is committed to staying at the forefront of technological advancements and will continuously evaluate and upgrade its technical infrastructure to provide a superior gaming experience.

4.0 Marketing

4.1 Marketing Strategy

Softgenius's marketing strategy will focus on digital marketing channels and partnerships to build a strong brand presence and attract users. The company will employ the following tactics:

A. Digital Marketing:

Social Media: Softgenius will create and maintain profiles on popular platforms like Facebook, Twitter, Instagram, and LinkedIn. The company will develop engaging content, including promotions, industry news, and game highlights, tailored to each platform's audience. Softgenius will also use paid advertising, targeting demographics and interests that align with its customer base.

Search Engine Marketing: Softgenius will invest in both organic search engine optimization (SEO) and paid search engine marketing (SEM). For SEO, the company will optimize its website content and structure for relevant keywords, ensuring a high ranking in search engine results pages (SERPs). In SEM, Softgenius will use Google Ads and Bing Ads to run targeted pay-per-click (PPC) campaigns.

Email Marketing: Softgenius will develop a comprehensive email marketing strategy, utilizing newsletters, promotional offers, and tailored content to engage with both prospective and existing customers. The company will implement segmentation and personalization to deliver relevant, timely messages, and use analytics to continually improve its email marketing efforts.

Data-Driven Marketing: Softgenius will harness the power of data to optimize its marketing efforts. This will include retargeting campaigns to re-engage users who have previously interacted with the brand, as well as audience segmentation to deliver customized content and offers. The company will also use analytics tools to monitor marketing performance and make data-informed decisions.

B. Partnerships:

Affiliates: Softgenius will establish an affiliate program, partnering with websites, blogs, and influencers within the iGaming space. The company will offer competitive commission structures, promotional materials, and dedicated support to incentivize partners and ensure mutually beneficial relationships.

Influencers: Softgenius will collaborate with social media influencers, streamers, and content creators to promote its platform. These partnerships will involve sponsored content, giveaways, and exclusive promotions for the influencer's audience, driving brand awareness and user acquisition.

Industry Stakeholders: Softgenius will seek strategic partnerships with industry stakeholders, such as sports teams, event organizers, and gaming content providers. These collaborations will provide opportunities for co-marketing, sponsorships, and other synergistic activities that enhance the brand's visibility and credibility.

C. Promotions and Bonuses:

Welcome Bonuses: Softgenius will offer new customers enticing welcome bonuses, such as a percentage match on their first deposit or a no-deposit bonus, to encourage sign-ups and initial engagement with the platform.

Deposit Bonuses: The company will periodically offer deposit bonuses, such as reload bonuses or cashback offers, incentivizing users to continue funding their accounts and engaging with the platform.

Loyalty Programs: Softgenius will implement a tiered loyalty program that rewards users based on their gameplay and wagering activity. Benefits may include exclusive bonuses, faster withdrawal times, and access to VIP events.

D. Public Relations:

Press Releases: Softgenius will issue press releases to announce significant milestones, partnerships, and product launches, ensuring that the media and the public remain informed of its progress and achievements.

Interviews: The company's leadership will participate in interviews with industry

publications, podcasts, and video channels, sharing insights and thought leadership on iGaming trends and the Softgenius brand.

Industry Events: Softgenius will attend and sponsor key iGaming conferences, expos, and networking events, showcasing its commitment to the industry and fostering relationships with partners, customers, and the media.

5.0 The Team

Softgenius's team will be organized into the following key functions:

Customer Support: A dedicated team of customer support representatives providing assistance through live chat, email, and phone. The team will be trained to handle various types of customer inquiries and resolve issues promptly, ensuring a high level of customer satisfaction.

Finance: A team responsible for financial management, including budgeting, forecasting, and financial reporting. The Finance team will work closely with other departments to ensure the financial health of the company and support strategic decision-making.

Compliance: A team ensuring that Softgenius adheres to the regulatory requirements set by the Curacao and other relevant authorities. The Compliance team will monitor the company's operations and provide guidance on best practices, helping to maintain Softgenius's reputation as a responsible and compliant operator.

Product Development: A team responsible for maintaining and improving the platform and game offerings. The Product Development team will collaborate with game providers and technology partners to ensure seamless integration, optimize performance, and enhance the user experience.

Marketing: A team responsible for executing the marketing strategy and promoting the Softgenius brand. The Marketing team will leverage various channels and tactics to reach the target audience, drive engagement, and foster loyalty.

An organizational structure will be put in place with the CEO at the top, followed by the department managers, who will oversee their respective departments and report directly to the CEO. This structure will facilitate communication, collaboration, and decision-making

across the organization.

6.0 Capital Requirements

The shareholders shall cover all the capital needs of the company. The company intends to grow and extend its key management team in Curacao and to hire additional employees in Curacao to support its operations. Furthermore, the company's hardware infrastructure will be based in Curacao and replicated at Microsoft Azure data centers to ensure optimal performance, security, and redundancy.

As the business grows, Softgenius will continuously evaluate its capital requirements and may seek additional funding through equity financing, debt financing, or strategic partnerships to support expansion efforts and maintain a strong financial position.

7.0 Financial Plan

The financial plan for Softgenius will be provided in a separate Excel sheet, detailing the revenue projections, expenses, and expected growth for the first five years of operation. The financial plan will be based on various assumptions, such as market size, customer acquisition costs, and revenue per user, taking into consideration industry benchmarks and the company's unique value proposition.

The financial plan will also include a break-even analysis, cash flow projections, and a balance sheet to give a comprehensive view of the company's financial health and potential

for success. This information will be used by the management team and shareholders to make informed decisions about the company's strategic direction and resource allocation. Additionally, the financial plan will be updated regularly to reflect actual performance and changing market conditions, ensuring that the company remains agile and responsive to new opportunities and challenges.

8.0 Commitment to Building an Extraordinary Curacao Brand

Softgenius is deeply committed to building an extraordinary Curacao brand that stands out

in the iGaming industry for its exceptional user experience, responsible gaming practices, and commitment to customer satisfaction. To achieve this goal, the company will focus on the following key areas:

Innovation: Softgenius will continuously invest in research and development to identify new trends, technologies, and features that can enhance the gaming experience and differentiate the company from its competitors.

Regulatory compliance: Softgenius will prioritize compliance with all relevant regulations, including those set by the Curacao, to maintain its reputation as a trustworthy and responsible operator.

Customer-centric approach: Softgenius will place the needs and preferences of its users at the core of its business strategy, regularly seeking feedback and implementing improvements to meet and exceed customer expectations.

Responsible gaming: Softgenius will actively promote responsible gaming by providing users with tools and resources to help them manage their gaming activities, such as self-exclusion options, deposit limits, and reality checks. The company will also partner with organizations that support responsible gaming initiatives to further demonstrate its commitment to this important issue.

Corporate social responsibility: Softgenius will strive to be a good corporate citizen by adopting sustainable business practices, supporting local communities, and participating in industry initiatives that promote ethical and responsible behavior.

By focusing on these key areas, Softgenius aims to build a strong brand that is recognized and respected by users, partners, regulators, and other stakeholders in the iGaming industry. Through a combination of strategic planning, execution, and continuous improvement, Softgenius is poised to become a leading player in the Curacao iGaming market, delivering exceptional value to its customers and shareholders alike.